

Company Profile

Pieris Pty Ltd is a locally owned business operating from Tweed Coolangatta and servicing Brisbane to Ballina providing all building services including carpentry, building works, painting and commercial cleaning and are CM3 qualified.

Established in 1989 Pieris began its operations primarily as painters and decorators carrying out domestic, commercial and industrial painting throughout the Gold Coast and Tweed Districts. In 1993 Pieris diversified its core business structure to include building maintenance then expanded further in 2010 to include Commercial cleaning. Recently, in 2017, Pieris Pty Ltd purchased Hot Water High Pressure Cleaners to carry out ongoing Graffiti Removal works.

Since our inception, the directors, Brian and Colleen Pieris had a vision of building a family business. Established in 1989 their business has been built up from a two - man team to what it is today. Over the past ten years their son, Timothy, a qualified carpenter, has obtained his builder licence and completed various courses demonstrating his commitment to the future growth and development of the business.

Mission Statement

It is our mission to use excellence as a measure for everything we do, to understand our clients' needs and be responsive to those needs

Our reputation as a market leader is a result of our unwavering commitment to:

- Professional management and supervision across projects
- Quality and client satisfaction
- A cost-effective approach enabling us to adhere to budgets and deadlines
- An innovative, flexible and productive approach in all that we do

Objective

Our goal is excellence in all areas of our expertise. Achieving project success through initial consultation, comprehensive project planning and continuous client liaison.

The prime objective is to deliver quality products that meet and surpass client expectations providing satisfaction and healthy business growth. This level of quality management is achieved by working in a well-planned and systematic manner, ensuring problem prevention.

Through the implementation of a Quality Management System in accordance with AS/NZ standards Pieris Pty Ltd provides quality products and services in a timely and cost-effective manner.

Ensuring Health and Safety to all employees, contractors, clients and members of the public is our number one priority. As well as offering understanding and respect to our clients, delivering an honest product and achieving the best results for our local community.

Our Vision is to be the number one building services company from Brisbane to Ballina offering a one stop shop for clients ease with no health and safety issues and no environmental harm.

Products and Services

Pieris has a long and successful history of delivering high quality finishes to numerous commercial and residential building.

We have a large crew of employed carpenters, painters and commercial cleaners as well as a vast range of quality and professional subcontractors including but not limited to plumbers, electricians, glaziers, bricklayers, concreters, flooring solutions etc.

Building & Painting

Building maintenance and painting provide services including Body Corp works, ongoing maintenance, renovations, slab to finish constructions, insurance works, shop fit outs and de-fits, home and office repaints etc. with access to all vehicles, tools and plant equipment to carry out any task seamlessly in any environment.

Commercial Cleaning

Our commercial cleaners are experienced at commercial property cleans, window and flooring cleans, pressure cleaning and building wash downs, builders cleans, upholstery cleaning, ongoing home, office, shop cleans, garden maintenance and rubbish removal.

Graffiti Removal

In 2017 Pieris Pty Ltd expanded our commercial cleaning department to include Graffiti Removal. We purchased Hot Water High Pressure Cleaners, and all relevant equipment. Pieris welcomes our new team member, Peter James, who is a highly experienced graffiti removalist and is currently overseeing the operations of the Graffiti Removal Projects.

Our Clients

Currently Pieris Pty Ltd have ongoing maintenance works that include but are not limited to City of Gold Coast Council, The Gold Coast Airport, Public Works NSW, Department of Education and Training, Q Build, Bupa Aged care facilities, various resorts inclusive of The Sofitel Broadbeach, The Strand shopping centre Coolangatta, Amisco, Retpro shopping centres Tweed, Vicinity Centres Oxenford/Surfers, Site 8 -Banora Point Shopping village & Casuarina Shopping Centre, Reflections Coolangatta, Whistle Fund Management Banora Central shopping centre, Kingscliff Bowls Club, St Anthony's Kingscliff and St Joseph's schools, Churches and Parish Buildings, Private Residential renovations, various Body Corporations as well as Strata Title Management.

We continuously participate in ongoing programme maintenance, new works/projects, insurance works and urgent call outs for the City of Gold Coast and NSW Department of Education & Training which handles public schools from Tweed to Ballina.

Pieris Pty Ltd prides itself on quality workmanship and prompt delivery of services especially in our home community of Gold Coast / Tweed Heads Regions. One can see evidence of this in our continued work carried out at the Gold Coast Airport and the construction of the Tweed Heads Information Centre.

Pieris Pty Ltd success has been built on consistent delivery on high quality projects completed on time and on budget.

We consider the key to our success is our "No Compromise" attitude to the fundamental values of integrity, reliability and respect that we have encouraged over the past two and half decades.

Personnel

At Pieris Pty Ltd we invest in our people in their talent and future. From our early days in business we have trained many apprentices in the field of Painting, Decorating and Carpentry. Some of our team leaders commenced their careers as apprentices with Pieris Pty Ltd and have been part of the Pieris family for many years.

We financially support our staff to further their knowledge and skills, helping one of our apprentices to complete his Certificate IV Building & Construction BCG40106 course to obtain his builders license, opening new doors and avenues for both him and our business, supported two employees in completing PRM30104 Certificate III in Asset Maintenance (Cleaning Operations). Other financially supported courses and licence completed by our staff include OHS Consultation, testing electrical equipment, business management, estimating course, working at heights training, high risk licence by allowing our staff to participate in these activities it improves our company as a unit.

Since our embellishment in 1989 Pieris has employed indigenous people, people with disabilities and persons from disadvantaged communities and have understood their needs and inability to work on a fulltime basis. Our training programs emphasise and instill our values of integrity, reliability and respect in and for our apprentices. Formal training plans are implemented to assist both individual and organisational goals, and our formal performance management system helps identify gaps, recognise performance and reward achievement.

Pieris are also proud to have on staff several qualified female tradespersons working on our various projects.

Equally important is our open inclusive culture that encourages staff to grow with the organisation. We place high priority on the retention and development of our people and as a result, enjoy a low employee turnover rate. As a result, many of Pieris Pty Ltd employees have been with our organisation for 10 years and more, with one employee, Chris Maddy reaching his 20th year in 2017 and another, Dean Poindgestre, reaching his 16th year in 2017 and Stuart Walden his 12th year in 2017.

We recognise people work to live, not live to work. The building and construction industry can be intense and delivers its own challenges and rewards but we try to do all we can to help our staff by listening to their needs and supporting their wellbeing through flexible working arrangements to accommodate family needs and offer regular staff recreation days.

Social Benefit

Pieris Pty Ltd has a social benefit mandate to build a better community by offering our services for trade support and financial sponsorship assistance to members of our local community such as sporting clubs, local churches and schools. We also actively encourage and provide work experience programs through our local schools.

Work Place Health and Safety

Maintaining high levels of health and safety is of extreme importance to our company. All staff members must complete WH & S course and in-depth Pieris Pty Ltd induction prior to commencing work on our sites.

We believe that sustained improvement in safety performance is essential to achieving a competitive edge. Our company policy is to ensure that the safety of all personnel (employees, contractors, clients and members of the public) is assessed before, during and after the completion of a project.

Management Structure

The commitment to and responsibility for quality is shared by all members of the Pieris Pty Ltd team, including our project managers / estimators Brian Pieris, Tim Pieris and Ian Mainey, site supervisors, trades people, sub contractors, apprentices and labourers.

Hierarchy Management Chart



